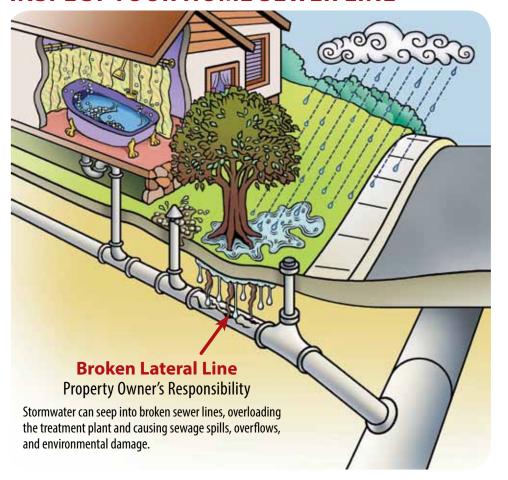


# Sausalito-Marin City Sanitary District

Providing Wastewater Collection, and Safe Disposal to Protect our Community's Health and the Bay

#### INSPECT YOUR HOME SEWER LINE





#### NEW! RESIDENTIAL SEWER CHARGE REBATES AVAILABLE FOR QUALIFIED LOW- AND FIXED-INCOME CUSTOMERS

A new, 5% Residential Sewer Charge Rebate is now being offered to low- and fixed-income customers who are enrolled in the Pacific Gas and Electric's (PG&E) CARE or FERA programs.

The rebates are not available to customers who already receive a District discount or other agency housing/rental utility subsidy.

See page 4 for details.

# Do You Need Cash For Sewer Repairs?

UP TO \$10,000 LOANS AVAILABLE TO REPAIR YOUR SEWER LATERAL

ONLY 2% INTEREST WITH UP TO 10-YEAR PAYBACK

Your sewer lateral pipeline connects your home or building to the public sewer main.

Laterals are the responsibility of the property owner. Many laterals are damaged, allowing stormwater to percolate into them.

The stormwater adds to the sewage, potentially leading to spills.

Here's how you can repair your lateral and protect the your home and the environment:

- Have a plumber video-inspect and repair your lateral when you have backups or overflows. It is also required when purchasing a building or when undertaking a remodel costing \$50,000 or more.
- Apply for a lateral loan BEFORE making your repair.
- Always use a licensed plumber.

Marin City and other unincorporated areas within the District are eligible for these lateral loans.

Residents in the City can participate in similar City of Sausalito sponsored lateral programs.



#### **MULTI-MILLION DOLLAR INVESTMENT IN SEWER SYSTEM UPGRADES**



About \$14 million in upgrades and repairs have been completed in the 10-Year Sewer System Upgrade Master Plan that began in 2010.

- Repairs and upgrades were recently completed to the District's 300-foot deep water outfall pipeline that carries treated wastewater to the Bay.
- New sewer odor control improvements in the pipeline and at sewer pump stations within the community are underway.
- A major \$26 million upgrade to the treatment plant is currently being engineered.

## Fats, Oils, and Grease (FOG) Clog Pipes and Cause Sewer Spills

Fats, Oils and Grease (FOG) are the second leading cause of sewer spills. Cooking grease coats sewer lines in much the same way that fatty foods clog human arteries. The grease clings to the inside of pipes, builds up, eventually causing a complete blockage. Pouring hot water and detergent down the drain only breaks up grease temporarily. If a small amount of grease gets in your drain, flush immediately with cold water. By following a few simple steps, you can help prevent sewer spills.





Never dispose of cooking oil or grease down your drain. Costly home plumbing bills are often the result of grease-clogged sewer lines.

Residential sewer lines clog more easily since they are only 2 to 4 inches in diameter.

## Cooking Oils and Grease Can Block the Sewer System

Here's how you can keep you pipes clog-free:

- 1. POUR: Small amounts of cooking oil and grease should be poured into a disposable container (can, milk or juice carton) and put in the trash.
- **2. DUMP:** Scrape scraps into the trash. The garbage disposal is not a trash can.
- **3. WIPE:** Dishes and pots coated with grease should be wiped clean with disposable paper towels before washing.

## District Actions to Reduce Inflow/Infiltration into the Sewer System

Within the last two years, the District replaced or repaired over 13,000 feet of aging sewer pipe and manholes in the Marin-City unincorporated service area.

The replaced pipe is water tight and eliminates problems with stormwater intrusion.



#### Do Not Use Your Toilet as a Trashcan



Wipes entering the sewers do not break down in water and are snarling sewer lines and pumps.

Supposedly "disposable," wipes, and paper towels appear to flush, but then get tangled up in sewer pipes and are among the leading causes of sewer spills and backups. Please dispose of them in the trash.

Tangled "disposables" are blocking this sewer pump.

## Thank You Ray Gergus for 31 Years of Service

We wish to thank our former director, Ray Gergus for his 31 years of service as a member of the Board of Directors. Ray retired a full year ago and we haven't had a chance to thank him publicly until now.



Ray and his wife Margo sitting on the commemorative bench installed in his honor at the foot of Main Street.

He has been a Sausalito resident for over 50 years, serving the sanitary district as well as Sausalito Lions Club, Friends of Sausalito Library, the Lutheran Church, and various City committees.

### **NEW - Paperless eNews!**

Be one of the first to sign-up to receive our eNewsletter.

It has been designed with you in mind and has useful news about how you can help us protect the Bay.

#### It's Easy to Sign-Up!

Call: (415) 332-0244 email: enews@smcsd.net Website: www.smcsd.net



We use a bulk mailing system to lower costs. If you receive this and are not a customer, we apologize. Printed on recycled paper. Each ton of recycled paper saves 7,000 qallons of water.

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Sausalito-Marin City Sanitary District

1 East Road Sausalito, CA 94965 Phone: (415) 332-0244 www.smcsd.net



#### **ECRWSS Postal Customer**



## NEW! RESIDENTIAL SEWER RATE CHARGE REBATES AVAILABLE FOR QUALIFIED LOW- AND FIXED-INCOME CUSTOMERS

A new, 5% Residential Sewer Charge Rebate is now being offered to low- and fixed-income customers who are enrolled in the Pacific Gas and Electric's (PG&E) CARE or FERA programs.

The rebates are not available to customers who already receive a District discount or other agency housing/rental utility subsidy.

CUT OUT, FILL IN, AND MAIL THIS APPLICATION TO: Sausalito-Marin City Sanitary District, 1 East Road, Sausalito, CA 94965

#### **Residential Sewer Rate Charge Lifeline Rebate Program Application**

Submittal of this application is required to participate in the District's Residential Sewer Rate Charge Lifeline Rebate Program. For qualified residential customers, the program provides for a 5% rebate on the current year sewer service charges. The program is available to District residential customers who pay for sewer service charges and are enrolled in the PG&E California Alternate Rate for Energy (CARE) or Family Electric Rate Assistance (FERA) programs.

#### TO APPLY PLEASE FOLLOW THESE INSTRUCTIONS:

- 1. Complete this program application. Attach a PG&E customer bill statement verifying enrollment in the PG&E CARE or FERA programs.
- 2. Mail the application and PG&E bill statement to the Sausalito-Marin City Sanitary District, 1 East Road, Sausalito, CA 94965
- 3. The application due date is **February 28, 2015.**

**4.** The District will mail rebate checks in March or April of 2015 to residential customers who meet the eligibility requirements. The rebate is not available to customers who are enrolled in the Marin County Housing Authority housing program or other customers that may have an agreement with the District for reduced sewer service charges.

PARTICIPANT INFORMATION: Please call (415) 332-0244 if you need help filling out this form. Customer Name: Property Address:	— DO NOT WRITE IN THIS SPACE —  DISTRICT REVIEW AND APPROVAL
Assessor's Parcel Number (APN): Mailing Address (if different from above):	District Comments:
Home Number: () Mobile Number:() E-mail address: Date: Signature of Customer:	